# Student Resources During Remote Instruction

## Resources:

### General Health
*(Illness, Injury, Follow-up Visits Including ADHD, Mental Health Medications, Asthma, Diabetes, Hypertension, ETC.)*

**Status:**
- Those exhibiting COVID-19 symptoms should immediately call the Auburn Medical Clinic at 334-844-9825 or after hours at 334-528-SICK (7425).
- Operating hours: Monday to Friday 8:30 a.m. to noon, 1 to 5 p.m.
- After hours: 1-855-201-0107.

### OIT IT Service Desk
*(Questions or Requests for Assistance with Campus IT Resources)*

**Status:**
- Available for calls/chat/email/self-help/assistance via Zoom
- 7:45 a.m.–4:45 p.m. Monday–Friday
- 8:30 a.m.–4:30 p.m. Monday–Friday (Zoom Room)

### Student Technology
*(Student Technology Needs, Remote Learning Needs, ETC.)*

**Status:**
- Available via email.

### Academic Support
*(Academic Coaching, Study Partners, Supplemental Instruction, ETC.)*

**Status:**
- All services are free and modified for remote delivery.
- Available via email/Zoom.

### Orientation
*(Camp War Eagle (Freshmen) and SOS (Transfer Students), ETC.)*

**Status:**
- Available for calls/emails/Zoom.

### Campus Housing
*(Students That Need to Remain on Campus, Students Selecting Housing for Fall 2020, ETC.)*

**Status:**
- Available for emails.
- For residents remaining in the halls who may need assistance, the phone number for the area coordinator on call is located in the lobby of each hall.

### Dining Services
*(Dining Plans, Meals for Students Remaining on Campus, ETC.)*

**Status:**
- Available for calls/emails.
- Serving food to students authorized to remain on campus at Village Dining.

### Greek Life
*(Fraternity & Sorority Life Operations, Greek Housing, ETC.)*

**Status:**
- Available for calls/emails.
- On-campus Greek houses are closed and have suspended operations.

### Mental Health
*(Depression, Anxiety, Suicidal Ideation, ETC.)*

**Status:**
- Available for calls and consultations
- After hours and weekends are handled by regular tele-med services.

## Contact:

### Medical Clinic
334-844-4416
auburn.edu/medical
Online using the FollowMy Health Portal

### Office of Information Technology
334-844-4944
auburn.edu/oit (self-help, links to help, links to chat)
aub.ie/sdhelp (Zoom Room)

### Auburn University Bookstore
334-844-1352
www.aubookstore.com
books@auburn.edu

### Academic Support
334-844-5972
academicsupport.auburn.edu
academic_support@auburn.edu

### First Year Experience
334-844-4501
fye.auburn.edu
fyedesk@auburn.edu

### University Housing
334-844-4580
auburn.edu/housing
housing@auburn.edu

### Campus Dining
334-844-8504
auburn.edu/dining
dining@auburn.edu

### Greek Life
334-844-4600
greeklife.auburn.edu
greek@auburn.edu

### Student Counseling & Psychological Services
334-844-5123
auburn.edu/scps
PARENT & FAMILY RESOURCES
(PARENT & FAMILY ASSOCIATION, FAMILY PORTAL, GENERAL SUPPORT, ETC.)
STATUS:
• Available for calls/emails.
• Providing same communication as during the rest of the year.

PERSONAL CHALLENGES/GENERAL CONCERNS
(CRITICAL INCIDENTS, HARDSHIPS, EMERGENCIES, ERRATIC BEHAVIOR, DISTRESS, FOOD INSECURITY, ETC.)
STATUS:
• Available for calls/emails.
• Campus Food Pantry users can request assistance via email.

HEALTH & WELLNESS RESOURCES
(ALCOHOL OR DRUG ABUSE, HEALTHY CHOICES, SUICIDE PREVENTION, NUTRITION SERVICES, SLEEPING TIPS, ETC.)
STATUS:
• Available for calls/emails/video meetings.
• Hosting individual appointments for substance use services and nutrition appointments via Zoom.

INTERPERSONAL VIOLENCE
(SEXUAL VIOLENCE, DOMESTIC VIOLENCE, STALKING, HARASSMENT, ETC.)
STATUS:
• Available for calls/emails/video chats.

STUDENT INVOLVEMENT
(GOVERNANCE, PROGRAMMING, LEADERSHIP, SERVICE, ETC.)
STATUS:
• Available for calls/emails.

FIRST YEAR SEMINARS/LEARNING COMMUNITIES
(STUDENTS ENROLLED SPRING 2020 OR THOSE SEEKING INFORMATION ABOUT ENROLLING IN ONE IN FALL 2020)
STATUS:
• Available for calls/emails.

CAREER SERVICES
(MAJOR EXPLORATION, CAREER COUNSELING, RESUME & COVER LETTER WRITING, INTERNSHIPS/CO-OPS, JOB SEARCH ASSISTANCE, ETC.)
STATUS:
• Available for calls/emails.
• Available for virtual appointments scheduled via Handshake.

CAMPUS EVENTS
(STUDENT CENTER RESERVATIONS, EVENT BOOKINGS, ETC.)
STATUS:
• Student Center main doors are open during business hours.
• Available for calls/emails.

RECREATION AND WELLNESS
(FITNESS, INTRAMURAL SPORTS, ETC.)
STATUS:
• Available for calls/emails.
• Facilities are closed at this time.

GENERAL QUESTIONS ABOUT CAMPUS LIFE

PARENT & FAMILY RESOURCES
334-844-1493
parentandfamily.auburn.edu
parent@auburn.edu

AUBURN CARES
334-844-1305
aucares.auburn.edu
auburncares@auburn.edu

HEALTH PROMOTION & WELLNESS SERVICES
334-844-1528
auburn.edu/hpws
hpws@auburn.edu

SAFE HARBOR
334-844-7233 (24/7 Crisis Line)
auburn.edu/safeharbor
safeharbor@auburn.edu

STUDENT INVOLVEMENT
334-844-4788
involve.auburn.edu
involve@auburn.edu

FIRST YEAR EXPERIENCE
334-844-5721
aub.ie/fys
fys@auburn.edu

UNIVERSITY CAREER CENTER
334-844-4744
career.auburn.edu
aucc@auburn.edu

STUDENT CENTER
334-844-1320
studentcenter.auburn.edu
reservations@auburn.edu

CAMPUS RECREATION
334-844-0023
campusrec.auburn.edu

STUDENT AFFAIRS MAIN OFFICE
334-844-1304
studentaffairs.auburn.edu
vpsa@auburn.edu